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User’s manual

Ivy Tech Community College

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USER’S MANUAL



**APP**

# User's Manual

**Customer Service Application**

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## Introduction

The Customer Service Application is a GUI-based application designed to collect customer feedback. The application allows users to select from three options: Inquiry, Complaint, or Congratulations, and then enter their feedback.

## Getting Started

To run the application:

1. In Visual Studio, execute the Python script
   1. Select the 3 dots
   2. Select Run or Debug
   3. Select Run Python file

A screenshot of a computer program

AI-generated content may be incorrect.

1. A login window will appear, prompting the user to enter their username and password.

A screenshot of a computer login screen

AI-generated content may be incorrect.

Tip: Use the username: admin and the password: password

Note: If the username or password are wrong, a error message will be displayed.

A screenshot of a computer screen

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## Using the Application

Once logged in, the user will be presented with a main window containing three buttons: Inquiry, Complaint, and Congratulations. The user can select one of these options, and then enter their feedback in the text box provided.

A screenshot of a computer

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## Saving and Exiting

To save the feedback, the user can click the "Save" button. The feedback will be saved to a text file named "registers.txt". To exit the application, the user can click the "Exit" button.

A screenshot of a computer

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